



Winter Conference

February 23, 2023 ** 8:30 am - 12:30 pm
Gateway Hotel & Conference Center, Ames

Conflict management and effective communication are hot topics for directors, managers, and employees at all levels. Join us as we explore conflict management styles, productive listening learning models, and personal listening habits. Having the proper tools to improve conversations in the workplace and address conflict can help you achieve more positive outcomes. This first part of this training is being provided through the SNF LEAD to Succeed program and is open to all food service personnel free of charge. Following the SNF training, our own Coni Dobbels will expand on these topics and provide more insight and tools to help you manage conflict and communicate more effectively.

Schedule of Events

7:45 - 8:30 am	Registration & Breakfast
8:30 - 9:00 am	Welcome & SNAI Updates
9:00 - 11:15 am	SNF LEAD to Succeed Training
11:15 am - 12:15pm	Conflict Management & Communication Tools
12:15 - 12:45 pm	USDA Updates & Announcements
1:00 - 3:00 pm	USDA Commodity Food Show

Hotel Reservations

We have reserved a block of rooms for Wednesday evening, February 22nd at The Gateway Hotel **\$109/night + tax**. To make a reservation call 1-800-FOR-AMES and tell them you are with School Nutrition Association Iowa or visit our website at sna Iowa.org/winter-conference.

Please register with Sarah White @ sarah.white@iowa.gov or use the link on our website if you are attending the USDA food show following morning trainings.

REGISTRATION

Participant Information

Name: _____ Title: _____

School District/Company: _____

Street Address: _____ City: _____ State: _____ Zip: _____

Email: _____ Phone: _____

Registration Fee

- \$60 SNAI Member
(Member # _____)
- \$90 Non-Member

Payment

- Check (enclosed)
- Purchase Order (enclosed)
- Credit Card? *Register online at sna Iowa.org*

Not a member?

Become an SNA member at schoolnutrition.org -- click Membership>State Membership Applications> Iowa

Mail Registration & Payment to SNAI, 1631 250th St, Washington, IA 52353

Questions? Contact April Cuddeback, 515-630-8652 or sna Iowa@msn.com

**** Registration is non-refundable, but is transferable for same event. Please keep a copy of this form for your receipt****